

**GOVERNMENT OF TELANGANA  
PR&RD (RWS&S) Department**

**Circular.No. AE1/DEE1(B)/MB/EoDB/Planned Outages/2024-25-1,  
Dt:25/07/2024.**

**Sub:-MB Dept., - TDWSCL - Ease of Doing Business (EODB) –  
Reform No. 189 – Planned Outages – Orders – Issued – Reg.**

- Ref:-** 1. EoDB 2024 Reform No.189.  
2. Note orders of the MD TDWSCL & Pri,Sec to PR&RD and Managing Director TDWSCL, Hyderabad, Dt. 12.06.2024.  
3. Minutes of Chief Engineer's Committee meeting held on Dt. 03.06.2024.

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As a part of EoDB (Ease of Doing Business) Reform No.189, it is required to intimate the bulk consumers (industries) on planned outages (maintenance and repair) for next one month in advance.

Accordingly, the planned shutdowns & activities (Maintenance and repairs) have been reviewed in the Chief Engineer's committee and tentative schedule shall be notified to the bulk consumers for next one month in advance in MB website. Further the following procedures and timelines have been mandated for compliance with the EoDB reform.

Sl. No.	Category	Sub Category	Typical duration outage	Notification mode	Notification period	Alternate arrangement	Officer responsible
1	2	3	4	5	6	7	8
1	Planned	Major Shutdowns such as major pipeline stretches, installing new pumps, or upgrading treatment plant.	More than 12 Hours	Utility's website, Print media, electronic media and social media channels, SMS Text	Actual dates (7) days in advance	NA	Concerned EE/SE
2	Planned	Minor maintenance such as cleaning filters, inspecting pipelines, or repairing valves	Less than 12 Hours	Phone calls, Text messages, or through the utility's website	Actual dates (2) days in advance	NA	Concerned EE/SE

While notifying about planned outages to the bulk consumers, it is essential to provide clear and comprehensive information to minimize inconvenience and ensure adequate preparation.

All the Executive Engineers MB Grid Divisions / Superintending Engineers MB Circles are instructed to comply and take necessary action accordingly as mandated above. Further, Executive Engineers MB Grid Divisions are also instructed to provide communication on planned activities in the enclosed format to the concerned Superintending Engineers MB Circles and notify in the website as per the above procedures and also intimate the Chief Engineer (O&M) O/o ENC MB Hyderabad for reviewing and their compliance.

The Director, TDWSCL & Engineer-in-Chief, MB Hyderabad shall take necessary action for notifying the required fields in the website.

**Sd/-  
Secretary, PR&RD  
(RWS&S) Dept.**

**To**

The Director, TDWSCL & EnC, MB Hyderabad.

All the Chief Engineers MB O/o ENC MB Hyderabad.

**Copy to:** -

All the Superintending Engineers MB Circles in the state.

All the Executive Engineers MB Grid Divisions in the state.

Copy to Stock File

**//True copy forwarded by the Director, TDWSCL & EnC, MB Hyderabad//**

**Planned Outages format (EoDB reform No.189)**

**Annexure to Circular.No. AE1/DEE1(B)/MB/EoDB/Planned  
Outages/2024-25-1, Dt:25/07/2024 of PR & RD Dept., (RWS&S Dept) &  
MD TDWSCL**

Details of Planned Outages (to be uploaded by the concerned Executive Engineer):

1	Reasons for outage (General Maintenance, Leakage arrest)	::	
2	Name of the Infrastructure (Source, WTP, OHBR, OHSR, SUMP, Pumps, Transmission Lines )	::	
3	Duration to be taken for maintenance/Repairs (No.of days)	::	
	a) From Date	::	
	b) To Date	::	
4	a) Areas Affected	::	
	b) Name of bulk consumers affected, if any		
5	Alternate arrangements for outages	::	
6	Information given through any other agencies  (Press note/Website/Telephonic Message/Email)	::	